



# ZETA the Perfect Service



demand driven logistics





## Profile

ZETA has its own world-wide network of experienced, professional overseas agents, together with ZETA's offices in other countries, we offer a service second to none and often envied by our competitors for our expertise, reliability and enthusiasm in all aspects of cargo movements and customs requirements.

ZETA is flexible enough to care for and respect every shipment entrusted to us, no matter how small but large enough to handle and cater for any consignment. ZETA ushers new service levels for pick-ups, deliveries, reporting, track-&-trace, refrigerated storage, warehousing and transportation of goods including bio-pharm products and goods of high value nature.

At ZETA we are totally committed to the needs of our customers and are prepared to go that extra mile to achieve that aim. In these days of technology, we still believe in old-fasioned values of one-to-one contact and a personal service too. Communication and modern technology is a key factor in our sucess and considerable time and money has been invested to ensure the best level of service is offered at all times.

ZETA, with its head office in Hong Kong controls all movements from and into mainland China through its exclusive operations network which offers services to and from all Airports / Sea ports / Industrial townships of Mainland China. ZETA has an extensive world wide network of offices and associations in South Asia, Far East, Middle East, Pacific, American continent and Europe.

# **Distribution & Warehousing**

ZETA owns and operates Class A all-weather warehouses that are designed with high sense of security and for safe handling of cargo conveniently. These warehouses are located to serve Air and Sea cargo. Some of our warehouses are installed with highly sensitive Infra Red security systems, with 24-hour security guards enforcement and equipped with fire fighting systems.

We also arrange / provide ambient, chilled and frozen, hazardous and composite warehouses, which can be shareused or dedicated, multi-functional, automated or manual depending on customer product and operations needs.

An extensive transportation network backs our freight forwarding services. Which is reliable, flexible and competitive, ensuring efficient cargo flow and timely delivery to destinations. We provide multi-modal transportation solutions to cater our customers specific needs, which can be utilized as part of the total logistics solution or as a single service.

We arrange an industry-specific and specialist transportation solution that covers movement of chilled and frozen goods, bonded or dangerous goods. These vehicles are shared-used or dedicated as per the requirement of the client.

## **Freight Management**

#### **Courier Service (International & Domestic)**

ZETA specialises in overnight and timed deliveries into Europe, 10:30 am deliveries into USA and 2 day services into Middle East, Far East, South America and to the Indian sub continents'. Zeta's International Courier service provides a guaranteed door to door service, offering the latest cut-off's for all your express packages.

Utilising our established worldwide airlines and distributional networks, Zeta is able to provide premium services at competitive rates. Zeta also caters for overnight (Next Day) and time bound deliveries within the United Kingdom, a guaranteed next day service. All shipments can be tracked and traced on www.zetalondon.com

#### **Air Freight**

ZETA is capable to provide flexible flight arrangements and complete schedule of delivery options in meeting international air freight requirements to satisfy your needs.

We have the flexibility to handle a single or a complex shipment and all our customer services are personalized. With a strong presence in all key markets and enjoying partnerships with many leading carriers, providing a competitive capacity and pricing, we are well positioned to support customers freight-forwarding needs across all regions of the globe.

#### Sea Freight

ZETA is an expert in providing various kinds of ocean freight solutions to meet your needs. Whether it is a Full Container Load (FCL), Less Than Container Load (LCL) or consolidation, ZETA is there to ship to any seaport in the world or to any specifically assigned custom-made routes. We offer a full range of services covering inbound, outbound, customs clearance and cross-trade movement. We have partnerships with the major shipping lines, ensuring competitive rates and flexible solutions. ZETA is a specialist in the transportation of vehicles to various countries. ZETA also caters in the transfer of residence, ie helping clients in their international re-location with their personal effects.

#### Sea-Air Services

ZETA is well prepared to meet all your needs by introducing different modes of transportation to save cost. As such, we have successfully integrated superior air and ocean capabilites with innovative systems to help you accomplish best results, within time given with flexibility. For heavy weight cargo Sea – Air service has proven effective. This is the safest way to avoid congestion at major airports during peak seasons.

Sea Air service is available from Northern Chinese ports to Middle East, Indian Subcontinent and Europe via Hong Kong, Singapore or Bangkok. Sea Air services is also available from India to Europe and US via Dubai.

We always strive for lowest competitive rates in the market place and we give maximum attention in meeting your budgets. Yet the highest servicing standard is never neglected to ensure every customer gets a 5 star service. ZETA is glad to inform you that the SEA- AIR services from China and India is well accepted and largely used by a great number of customers and is on the increase.

#### **In House Customs Clearance**

Our knowledge with international customs regulations ensures a smooth shipment flow from origin to destination. We employ professionals who guide our service users on all areas of customs and regulatory processes. Our brokerage services are in strict observance with the law of the land. However we believe in combining established procedures, technology and a solid relationship with customs authorities to provide a seamless service to our clients. We also handle all documentation, special certifications such as Certificate of Origin, Chamber of Commerce or Embassy certifications, and fumigation etc providing hassle-free solutions to our customers.

#### **Project Handling**

For any type of project contact ZETA LONDON LTD, your one stop solution.

- Co-ordination and liaison with the project owner and/or receiving of goods at the construction site
- Consultation and assistance in obtaining import licenses, customs concessions and exemptions
- Receipt of all customs clearance documents from overseas agent's office and checking of the same for correctness and completeness
- Reports on any amendments or alterations that maybe required
- Completion of the documents by locally provided letter of authorization, bank guarantee, import licenses and other customs documentations
- Customs clearance formalities at both sea ports and airports
- Receipt of cargo at the port of discharge, port handling, and loading of vehicles
- Arranging insurance and route surveys, if required
- Reserving the right of recourse for the marine underwriters
- Transportation from the port of arrival to the construction site/warehouse including preparation and escorting
- Pre-advise information to the consignee about dispatches from the seaport / airport
- Planning of heavy lift transports, checking and identifying of suitable transportation routes for heavy lift and oversized packages
- Off loading of the material at the construction site / warehouse or at the consignee's door
- Placing of heavy lifts onto foundation (only applicable in CHINA & INDIA)
- Issuing of final delivery reports & project reconciliation

## ZETA LONDON LTD

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